

KanCare Advisor

This news bulletin is designed to provide updates on KanCare, the new Medicaid program in the State of Kansas. Information is published by the Kansas Department of Health and Environment and the Kansas Department for Aging and Disability Services.

March 24, 2014

Numbers are in after first open enrollment period

KanCare's first open enrollment period ended March 4, and the numbers are in. This first open enrollment period will be our largest of the year as it represents everyone who transitioned into KanCare at the beginning of the program in January 2013. Out of 331,387 people who were eligible to change health plans between December 2013 and March 4, 2014, more than 10,500 changed plans (10,538 to be exact). Open enrollment periods are now monthly as people who were approved for KanCare benefits after January 2013 reach their one year anniversary. The Kansas Department of Health and Environment mailed 188,599 Open Enrollment Packets to members at the end of November with instructions on how to change KanCare Health Plans if desired. If members were satisfied with the plan they were in, they were not required to do anything and would simply remain in the same plan.



Report for Quarter Ending Dec. 31, 2013



KanCare quarterly reports contain information beneficial in tracking the success of Kansas' new Medicaid program. The last quarterly report for the quarter ending Dec. 31, 2013, was submitted to the Centers for Medicare and Medicaid Services (CMS) on Feb. 28. Inside: Enrollment Information, Outreach/Innovation, Operational Developments/Issues, Policy Updates, Financial/Budget Neutrality, Consumer Issues, Quality Assurance/Monitoring, Managed Care Reporting and Demonstration Evaluation.

http://www.kancare.ks.gov/reports/KanCare_Quarterly_Report_QE_12_31_13.pdf

Provider Issue Tracking

Providers who are working through claims and other program issues with the health plans are encouraged to contact the Provider Representative within each Managed Care Organization. By working directly with the provider representative at each MCO, providers can keep track of their issues in a single location. Find MCO Provider Resources and Information at:

Amerigroup <https://providers.amerigroup.com/pages/home.aspx>

Sunflower www.sunflowerstatehealth.com/for-providers/provider-resources/

United HealthCare <http://www.uhccommunityplan.com/health-professionals/ks.html>

At these Issue Logs, please assist us by adding details about your provider issues, including the MCO representative's name and the steps toward resolution you have taken to date.

KDADS providers: If you are unable to resolve a conflict, please submit your issue to the KDADS Provider Issue Tracking application. Please register for the Issue Tracking Application by visiting the KDADS Provider Information website, finding the Provider "Issue Tracking" tab: https://webapps.aging.ks.gov/pls/apex_p18/f?p=179:11:4512602378682810

Members/Consumers may contact their Member Rep or Care Coordinator or they can contact the KanCare Ombudsman at: KanCare.Ombudsman@kdads.ks.gov

Providers, we invite you to become a Health Home Partner!

Meetings scheduled April 2-9

KanCare providers are invited to attend a regional meeting regarding the upcoming Health Homes initiative April 2-9 in locations across the State. These meetings will give potential Health Home Partners and potential sub-contracting agencies an opportunity to learn more and prepare for Health Homes through information sharing.

These full-day meetings will be held:

April 2 – Hays (Fort Hays State University – Robbins Center)

April 3 – Dodge City (Dodge House Hotel & Convention Center)

April 4 – Wichita (WSU Hughes Metroplex)

April 7 – Chanute (Memorial Building – Alliance Room)

April 8 – Bonner Springs (George Meyn Community Center)

April 9 – Topeka (Ramada Inn)

Please pre-register using this link:

https://wichitastate.qualtrics.com/SE/?SID=SV_8nZk1gMtMBbZw8t

Full agenda and meeting details will be sent to those who register in advance of the meeting.

Thank you, Members!

Thank you to our members who joined us for one of the 16 meetings we held in March to discuss a special KanCare service called Health Homes.

Health Homes has its own section on the KanCare website. There you will find a newsletter titled *Health Homes Herald*.

http://www.kancare.ks.gov/health_home.htm

A Health Home is not a building or a place. “Health home” refers to a new Medicaid option to provide coordination of physical and behavioral health care with long term services and supports for people with chronic conditions.

Sec. Moser announces new KDHE Director of Oral Health

Dr. Taylor will be an asset to KanCare

Cathy Taylor-Osborne, D.D.S., M.A., has been selected as the next director of the Bureau of Oral Health at the Kansas Department of Health and Environment, where she will also provide dental direction for KanCare. She begins her post at KDHE next week.

"We are delighted that Dr. Taylor will be joining our team and taking on this important role in our work with partners to improve oral health in Kansas. She brings a wealth of dental practice and leadership experience to the oral health director's position and shares KDHE's commitment to improving health outcomes through evidence-based strategies," said Robert Moser, M.D., KDHE Secretary and State Health Officer.



Dr. Taylor is currently the dental director of Cabot Westside Medical and Dental Center, a federally qualified health center in Kansas City, Mo. In 2011, she established a dental clinic during an extended mission trip to Bangalore, India. She received her Doctor of Dental Surgery degree from University of Missouri-Kansas City and her Master of Arts in bioethics and health policy from Loyola University.

"I'm excited for this opportunity to serve Kansans in the capacity of dental director at the state health department. Though I will certainly miss my patients, I look forward to the challenge to excel in a statewide public health setting through a new role of assessment, policy development and assurance," said Dr. Taylor.

Dr. Taylor fills a vacancy created in September 2013 when Dr. Kathy Weno left KDHE for the Centers for Disease Control and Prevention in Atlanta as the Division of Oral Health Director, National Center for Chronic Disease Prevention and Health Promotion. In the interim, Jennifer Ferguson, KDHE's Children's Oral Health Program Manager, has served as the agency's acting director of oral health.

"At KDHE, Dr. Taylor will be an asset to more than the Division of Public Health where the Bureau of Oral Health resides; she will also work closely with our Division of Health Care Finance, which houses the KanCare program, a federal-state health coverage program for Kansas' most vulnerable citizens," said Dr. Moser. In 2013, KanCare, a new model for delivering Medicaid services in Kansas, added new value-added services, which includes adult coverage of preventive dental care, a service previously limited to children in the program.

Dr. Taylor practiced dental hygiene for 15 years before pursuing her DDS degree. She operated her private dental practice in Overland Park, Kan., from 2001 to 2011.

KanCare Advisory Council

Next Meeting

Wednesday March 26, 2014 from 2 - 3:30 p.m.

Curtis State Office Building, Rm 530

1000 SW Jackson Street in Topeka

Council members are listed on the web at:

http://www.kancare.ks.gov/advisory_council.htm



KDHE hires Director of Clinical Policy and Improvement for KanCare

Felipe E. (Phil) Bustillo, M.D., has joined the Kansas Department of Health and Environment as the Director of Clinical Policy and Improvement for the KanCare program. He will use his 25 years of experience in the medical/pharmaceutical field to support the Division of Health Care Finance in developing interventions and policies that improve quality of care and health outcomes in the KanCare program. Working with the managed care organizations, Dr. Bustillo will assist in the development of tools such as disease and case management programs to optimize the appropriate use of health services.



Dr. Bustillo has been involved in more than 500 clinical trials. As a medical writer, and then as a medical coordinator, he conducted clinical trials in asthma and allergy under one of the best-known allergists in the country. Dr. Bustillo also served as medical director in a clinic that conducted gastro intestinal research, and also was the president and owner of a research site performing clinical trials (phase 1-4) for 18 years, as well as the CEO of a European company interacting with CRO's in the United States.

Dr. Bustillo served as a consultant in Latin America and Eastern Europe developing new drugs. He is a member of the American Academy of Pharmaceutical Physicians, the Association of Clinical Research Professionals, the Drug Information Association, and the American Heart Council for High Blood Pressure Research. He has been a trustee of the AAPP conducting clinical research and a trustee of Park University. He obtained his bachelor's degree from Park University, in Parkville, Mo. He received his pre-clinical training from the University of Seville Medical School, in Seville, Spain, and his MD from Centro Estudiantil Tecnológico School of Medicine in Santo Domingo, D.R., completing his internship at Centro Asturiano Hospital and Tampa General in Tampa, Fla. Dr. Bustillo served in the U.S. Army from 1969 through 1975. He is also a commissioner of the Kansas Hispanic and Latino Affairs Commission.

KanCare Work Groups

Consumer and Specialized Issues (CSI)

Next meeting: March 28 in Clay Center; check website linked below for details.

Provider Operations Issues (POI)

Last meeting was March 20. Minutes will be posted to KanCare website.

http://www.kancare.ks.gov/advisory_council.htm



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